

Expand Student Opportunities for Personal and Academic Growth

Noel Levitz Student Satisfaction Inventory Institutional Summary Report

Years 2009, 2012, 2015

***Cultivate the Crowder Culture of Service**

Student Satisfaction Inventory
Institutional Summary Report

TARGET: Remain Above National Community College Satisfaction

Note: Data Point additions in May of odd years

	Crowder College SSI 2015 Satisfaction	National Community Colleges 2015 Satisfaction	Mean Difference 2015	Crowder College SSI 2012 Satisfaction	National Community Colleges 2012 Satisfaction	Mean Difference 2012
Academic Advising/Counseling	5.83	5.32	0.51	5.84	5.20	0.64
Academic Services	5.96	5.62	0.34	5.99	5.49	0.50
Admissions and Financial Aid	5.76	5.30	0.46	5.93	5.16	0.77
Campus Climate	5.78	5.43	0.35	5.96	5.32	0.64
Campus Support Services	5.47	5.11	0.36	5.53	4.98	0.55
Concern for the Individual	5.78	5.34	0.44	5.89	5.23	0.66
Instructional Effectiveness	5.77	5.51	0.26	5.93	5.42	0.51
Registration Effectiveness	5.81	5.53	0.28	6.01	5.44	0.57
Responsiveness to Diverse Populations	5.93	5.60	0.33	6.13	5.51	0.62
Safety and Security	5.61	5.23	0.38	5.65	5.03	0.62
Service Excellence	5.75	5.40	0.35	5.92	5.29	0.63
Student Centeredness	5.85	5.48	0.37	6.02	5.39	0.63

Noel Levitz Student Satisfaction Inventory

Institutional Summary: Year to Year Report

Years 2009, 2012, 2015

***Cultivate the Crowder Culture of Service**

Student Satisfaction Inventory
Institutional Summary Report

TARGET: Increase Crowder College Satisfaction

Note: Data Point additions in May of odd years

	Crowder College SSI 2015 Satisfaction	Crowder College SSI 2012 Satisfaction	Mean Difference 2015
Academic Advising/Counseling	5.83	5.84	-0.01
Academic Services	5.96	5.99	-0.03
Admissions and Financial Aid	5.76	5.93	-0.17
Campus Climate	5.78	5.96	-0.18
Campus Support Services	5.47	5.53	-0.06
Concern for the Individual	5.78	5.89	-0.11
Instructional Effectiveness	5.77	5.93	-0.16
Registration Effectiveness	5.81	6.01	-0.20
Responsiveness to Diverse Populations	5.93	6.13	-0.20
Safety and Security	5.61	5.65	-0.04
Service Excellence	5.75	5.92	-0.17
Student Centeredness	5.85	6.02	-0.17