

LOOK FOR THE BRIGHT GREEN ENVELOPE!



The Crowder OneCard is the key to faster refunds!

Crowder College has partnered with BankMobile Disbursements to offer faster delivery of refunds to students. The Crowder OneCard will serve as your official Crowder College Student ID card and your key to faster refunds and increased choice for receiving your Financial Aid or school refunds. Below are answers to some of the most frequently asked questions.

1. Is this my student ID card?

Yes. Once activated, the Crowder OneCard will serve as your official Crowder College Student ID card for building entry, library services, bookstore purchases, meal plan purchases and identification on campus.

2. How are refunds from Crowder College delivered to students?

Refunds are delivered via the option selected when activating the Crowder OneCard. Activate your refund preference and make your refund selection online by visiting CrowderOneCard.com. Once your refund preference is selected, funds are sent from Crowder to BankMobile Disbursements who then disburses the refunds according to your selection. (Please note: In order to receive a refund, you must **SELECT YOUR REFUND PREFERENCE** as soon as your card arrives in the mail.)

3. What are my refund choices?

- Electronic deposit to an existing bank account
- Electronic deposit to a BankMobile Vibe account

4. How do I get my Crowder OneCard?

Crowder College students will receive a Crowder OneCard from Bank Mobile Disbursements in the mail at their primary address on file with Crowder. You can track your card at CrowderOneCard.com.

5. I don't think I will ever get a refund. Why is it important to select a refund preference?

Although you might not currently expect a refund from Crowder College, we may have a refund for you in the future. After all, it may be necessary to drop a class, a class may be cancelled, you may sell your textbooks back for a refund or you may simply receive a scholarship or assistance you were not anticipating. Selecting your preferred method to receive refunds from Crowder ensures you'll always receive your refunds in a timely manner.

CrowderOneCard.com

