

# Help when you need it: 24 hours a day! Use ONLINE TUTORING

Offered through Smarthinking to Crowder College students  
free of charge – up to 9 hours of use time

\*\*at any time, if you wish to purchase more units beyond what Crowder gives you – use your credit/debit card and do so.\*\*

*Online Tutoring: Anywhere, Anytime*

*Math ▪ Introductory Anatomy & Physiology▪*

*Biology ▪ Chemistry ▪ Organic Chemistry▪ Physics ▪ Finance ▪ Accounting  
Economics ▪ Statistics ▪ Spanish ▪ Writing ▪ Nursing & Allied Health Topics*

## **With Online Tutoring, you can**

- **Connect With an e-structor** and interact with a live tutor.
- **Schedule a Personal Session** and pre-schedule a live session with an e-structor of your choice.
- **Submit your Writing** for any class to our Online Writing Lab.



## **Follow these steps to get started:**

- Go to <http://crowder.blackboard.com/webapps/login/>
- log in – If you need your username and password or assistance with logging in contact 417.455.5602 or email [arctutoring@crowder.edu](mailto:arctutoring@crowder.edu)
- On the main “Institution” page – under the Tools area, locate the Smarthinking icon
- Click on the icon, and follow the instructions noted on the next screen. (new users, skip through. Prior users, log in with old username/password to update saved account items)

**Question** and receive a reply from a tutor.

## **Technology Requirements**

- **OS:** Windows 98 +, Mac OS10 +
- **Browser:** Windows: Netscape 6 +, Internet Explorer 5.01 +, Firefox 1.0.4+.  
Apple Mac: Internet Explorer 5.1+, Safari 1.3+, Firefox 1.0.4+
- **Connection:** 28.8K min. / 56K+ preferred
- **Cookies/JavaScript** should be enabled.
- **Popup Blockers?** Please disable all popup blockers for [www.SMARTHINKING.com](http://www.SMARTHINKING.com)

## **Trouble shooting tips**

- Make sure that your browser is set up to allow cookies and pop-up windows. SMARTHINKING uses both of these.
- Make sure that you have Java installed. If you need to install Java, go to <http://www.java.com> and follow the instructions for the free download.
- Make sure you have Flash™ 8+ installed. If you need to install Flash™, go to <http://www.adobe.com/downloads/>, and follow the instructions

